Ask every patient for their mobile number

Text messaging works!
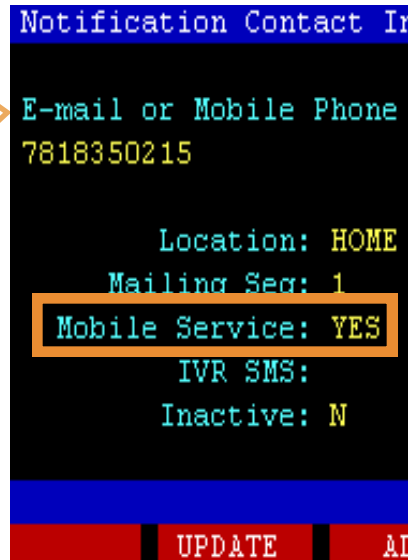
Your prescription is ready for pick up.

Rx

>50%

Respond to our text reminders
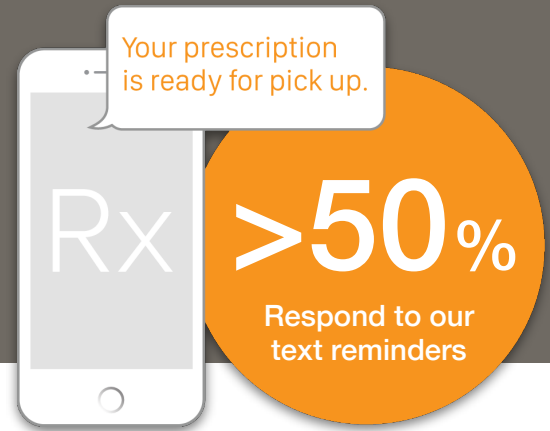
HOW IT WORKS

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1 Ask for the patient's **mobile number**.

2 Select the **Mobile Services** checkbox. Enter the 10-digit mobile number **here**. Select **Save**.

3 Tell the patient to reply with **Y** to the welcome message.

```
Notification Contact I
E-mail or Mobile Phone
7818350215

        Location: HOME
    Mailing Seq: 1
 Mobile Service: YES
       IVR SMS:
      Inactive: N

        UPDATE        A
```

Now, patients don't have to remember their three-digit code.

Once you sign up the patient in the system, all they have to do is respond with "Y."

The patient will get a text that looks like this:

<Pharmacy> Rx: Welcome JOHN.

Reply with Y to accept Terms and enroll in Rx & health msgs.

Terms at http://mrx/bz/msc Msg&data rates may apply.

Y

Thank you JOHN for signing up for <Pharmacy> Rx alerts. Your account is now active. 50msgs/mo. Msg & data rates may apply. Reply H for Help. STOP to cancel.

For help call us at (866) 231-7123 or email us at kmartsupport@mscripts.com.